

S-O-L-D vintage design furniture

Buying

S-O-L-D offers sales through the online website. All items can be viewed in the showroom on appointment. We sell quality vintage design furniture in as good original condition as possible, but since the stock is vintage there may be some wear. You are always welcome to request more detailed photographs or information regarding the item of interest. If you don't request for more information or photos before ordering you automatically accept the condition the item is in, as described on the website.

All prices are quoted in EURO (€) on the website. The VAT on our (margin) items is not deductible. For export, the prices on our website do not include VAT and import duties and depend on the country of destination. On all our sales the special scheme second-hand goods is applicable. Please feel free to email us with any questions before purchasing. For (international) companies with a registered VAT/TAX number other purchase options are available on request.

Orders can be placed via e-mail or by phone. Payments can be made safely by bank wire transfer, or by Paypal; (all orders paid through Paypal are raised with 5% extra costs over the total order and shipping cost. These are cost Paypal charges us for the acceptance of the payment). In the showroom only payments in cash or via direct internet banking is possible.

Shipments

We ship worldwide and arrange packing ourselves and transport and packing of ocean freight by professional shipping companies. All prices quoted on our website are excluding shipping.

Please ask for shipping quotes for individual items. We use several shipping companies and will always obtain the safest and most priced conscious quotes.

Shipments are sent within 5 working days upon receipt of payment in our account, or later, on customers demand. Goods are shipped on full responsibility of the customer, even if 'free' delivery applies. All goods are professionally packed. The costs for packing materials are at buyers expense.

Deliveries to the EU and Switzerland by DB Schenker are always done on working days, between 08.00 and 17.00 and are always on the ground floor. Other shipping information and delivery details on request.

Insurance

All goods shipped by us, are fully insured at the buyers expense, unless otherwise instructed. Insurance price depends on the price from the goods bought by the buyer. We recommend to always unwrap and check your goods upon arrival, before you sign your receipt.

General Conditions of Sale

1. General

Without prejudice to the applicability of any special conditions that prevail at present general conditions, all sales, supplies and services are covered under the following general conditions of sale. These general conditions prevail over those of the buyers. The payment of goods includes the acceptance of these general conditions of sale.

2. Prices

All prices are quoted in EURO (€) on the website. Prices on the website aren't including VAT (BTW) but according the margin scheme second-hand goods. For export the prices on the website do not include VAT and/or Import Duties.

3. Payment

Payments can be done by:

- In the shop all payments in cash or via direct banktransfer
- Prior to the delivery of goods.
- By bank wire transfer (S-O-L-D bank details on the website or on request)
 - Paypal; all orders paid via Paypal are raised with 5% cost over the total order and shipping costs. The 5% raise is for the cost we are due pay Paypal for acceptance of the bank payment.

4. Acceptance

Our goods are considered as sold as soon as we have received your payment. The buyer agrees to collect the goods within two weeks or to accept within the agreed terms of delivery/pick up, following on the date on which we received the payment.

Our products are second-hand: no guarantee is provided. In order to inspect the condition of the goods, we can provide on-site viewing or upon request we can provide additional photos and information. Lamps and other electric products will be checked and repaired if required before they are offered on the website.

Nevertheless, we recommend you to consult a licensed electrician before using. S-O-L-D can't be held liable for damages resulting from the use of these products. Payment of the items in the showroom implies the approval of the state of the items.

The buyer has the right to refrain from purchasing goods within the statutory period of seven days and to trade the goods for other items from our stock, we don't return money. All goods returned are transported at the full cost and risk of the buyer.

5. Shipments

Shipments are sent within 5 working days upon receipt of payment in our account. Goods are shipped on full responsibility of the buyer, even if 'free' delivery applies. All goods are professionally packed with protective materials. The costs for packing materials are at buyers expense. If requested or necessary, we pack up in wooden crates for shipping, the costs for crating are also at buyers expense. The buyer can also arrange own shipping.

6. Delivery

The delivery deadlines are specified if possible. S-O-L-D can't be held liable for any potential delivery problems that may arise by external carriers. Complaints regarding delivery must be made by registered by mail within 7 days after the delivery date.

7. Insurance

All goods shipped by S-O-L-D are fully insured from warehouse against theft, breakage, fire, short-handed, and plundering, at the buyers expense, unless otherwise instructed. Insurance prices depend on the agreed selling prices.

8. Claims

Although every effort will be made in order to secure safe arrival of goods at destination, it may happen that goods are missing or damaged upon delivery. It is important to check the goods at delivery. We strongly advise to sign the receipt for delivery in good order after you checked the goods by opening the package/parcel.

In the case of damage, complaints must be made to the carrier. In case of defect, please send your complaint in writing via mail, stating:

- 1) Description and photos of the defective part
- 2) Copy of your invoice, showing purchase of the article.

On receipt of your complaint, we shall do the necessary procedure and will inform you accordingly. Claims for missing or short delivered items must be accompanied by a statement from the local freight forwarder or carrier.

9. Guarantee

Our products are second-hand: no guarantee is provided. In order to inspect the condition of the goods, we can provide on-site viewing or upon request we can provide additional photos and information.

In case of defect, please send your complaint in writing via mail, stating:

- 1) Description of defective part
- 2) Copy of your invoice or (bank)payment, showing purchase of the article.

On receipt of your complaint, we shall do the necessary procedure and will inform you accordingly.

10. The contract is subject to the Dutch Law.

All disputes fall under the exclusive jurisdiction of the District Court of Breda, the Netherlands.

Disclaimer

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